APPENDIX I [A]: Proposed Service Design

Table 1: STANDARD SERVICE PROVISION

Household Waste Type	Container Provision	Frequency of collection (New Service)	Collection method (New Service)	Weekly Capacity (New service)	Regulation
Food Waste	Silver kitchen caddy, orange kerbside caddy and supply of compostable liners	Weekly	Kerbside Sort (DCC)	23L	Mandatory requirement that will be strictly enforced All food waste presented is only accepted in the Orange Collection bin Participation will be monitored.
Dry recyclables: Paper, Cardboard, Glass bottles and jars, cans/tins, plastic bottles and containers	Trolliboc stackable box system	Weekly		155L	All recyclable items presented are not allowed in the black residual bin. Incorrect items will be left in the Trolliboc so households can dispose of correctly. Brown card to be presented in a re-useable sack, attached to the Trolliboc.
Household Batteries	Present in small reusable pouch.	Weekly		2L	Residents may take batteries to a range of outlets or present kerbside. Batteries are not allowed in the black residual bin.

Textiles/shoes	Red disposable sack (replacement left at time of collection)	Fortnightly	Social Enterprise (same day as Kerbside Sort)	35L	Optional service as residents may send textiles to range of charities Textiles are not allowed in the black bin. Textiles must be kept dry
Small electrical devices (WEEE e.g. toasters, kettles, shavers)		Fortnightly		30L	Electrical items must be small enough to fit in the sack provided, due to limited space on collection vehicle. Larger items will be rejected and residents advised to take to nearest Household Recycling Centre.
Residual Waste (Non-recyclable waste)	Black wheeled bin (Up to 240I)	Every 4 weeks	Refuse Collection Vehicle	60L	All residual waste must be fully contained within the allocated receptacles. Side waste is not permitted and will not be taken. Households failing to separate recyclables from the residual stream will be subject to a 4 stage advisory/enforcement procedure.
Garden Waste	Green Wheeled bin (140I)	Every 2 weeks		Unlimited capacity may be purchased	Opt-In chargeable service Garden waste is not allowed in the black residual bin.

Table 2: Service design: Communal bin store areas

Household Waste Type	Container Provision	Frequency of collection (New Service)	Collection method (New Service)	Regulation
Food Waste	Individual silver kitchen caddy and liners/ Orange kerbside collection bin(s) – lined weekly	Weekly	Multi-stream Collections (DCC)	Mandatory requirement that will be strictly enforced All food waste presented is only accepted in the Orange Collection bin Participation will be monitored.
Dry recyclables: Paper, Cardboard, Glass bottles and jars, cans/tins, plastic bottles and containers	Separate communal receptacles- 2 or 4 wheeled bins. At least one bin for each material stream of appropriate size.	Bespoke frequency per location dependant on bin store size.		Containers will have specially modified lids (restricted apertures) to discourage contamination Contaminated bins will not be emptied on collection day. All households sharing the bin store will be issued with guidance and legal notice setting out the Council's requirements. Council will liaise with property management companies over compliance issues, including charging structures for contaminated recycling removal.
Household Batteries	Not accepted	NA	N/A	Residents may take batteries to a range of outlets countywide.

Small electrical devices (WEEE e.g. Toasters, kettles, shavers)	Red disposable sack (replacement left at time of collection)	Fortnightly Fortnightly	Social Enterprise (same day as Kerbside Sort)	Optional service as residents may send textiles to range of charities. Textiles are not allowed in the black bin. Textiles must be kept dry. Electrical items must be small enough to fit in the sack provided, due to limited space on collection
Rettles, shavers)				vehicle. Larger items will be rejected and residents advised to take to nearest Household Recycling Centre.
Residual Waste (Non-recyclable waste)	Communal receptacles- 2 or 4 wheeled bins	Bespoke frequency per location dependant on bin store size (Minimum frequency fortnightly, maximum frequency 4 weekly)	Refuse Collection Vehicle	All residual waste must be fully contained within the allocated receptacles. Side waste is not permitted and will not be taken. Council will liaise with property management companies over compliance issues, including charging structures for excess waste removal due to non-compliance.
Garden Waste	Green Wheeled bin (140I)	Every 2 weeks		Opt-In chargeable service Garden waste is not allowed in the black residual bin.

Table 3: Households on sack collections due to storage/access issues

Household Waste Type	Container Provision	Frequency of collection (New Service)	Collection method (New Service)	Weekly Capacity (New service)	Regulation
Food Waste	Silver kitchen caddy, orange kerbside caddy and supply of compostable liners	Weekly	Kerbside Sort (DCC)	23L	Mandatory requirement that will be strictly enforced All food waste presented is only accepted in the Orange Collection bin Participation will be monitored.
Dry recyclables: Paper, Cardboard, Glass bottles and jars, cans/tins, plastic bottles and containers	Box and/or bag system (choice)	Weekly		Bespoke	Separate bags and boxes for each material stream All recyclable items collected kerbside are not allowed in the black residual bin. Non-recyclable items presented will be return to resident. Boxes presented with lids, bags presented sealed.
Household Batteries	Present in small reusable pouch.	Weekly		2L	Residents may take batteries to a range of outlets or present kerbside. Batteries are not allowed in the black residual bin.

Textiles/shoes	Red disposable sack (replacement left at time of collection if property address displayed on bag)	Fortnightly	Social Enterprise (same day as Kerbside Sort)	35L	Optional service as residents may send textiles to range of charities Textiles are not allowed in the black bin. Textiles must be kept dry Replacement sacks can be requested on demand, as well as replenished at the point of collection.
Small electrical devices (WEEE e.g. toasters, kettles, shavers)		Fortnightly		30L	Electrical items must be small enough to fit in the sack provided, due to limited space on collection vehicle. Larger items will be rejected and residents advised to take to nearest Household Recycling Centre.
Residual Waste (Non-recyclable waste)	Pink see through disposable sack. Gull proof re-usable sack in which to present pink sack(subject to outcome of trials)	Every 1 or 2 weeks depending on property restrictions	Refuse Collection Vehicle	35L	All residual waste must be fully contained within the sealed disposable sack Side waste is not permitted and will not be taken. Households failing to separate recyclables from the residual stream will be subject to a 4 stage advisory/enforcement procedure.

Garden Waste	Green dumpy sack	Every 2 weeks	Unlimited capacity may be purchased	Opt-In chargeable service Garden waste is not allowed in the black residual bin.